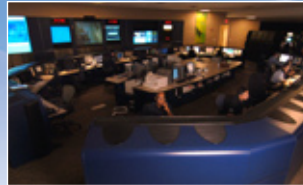
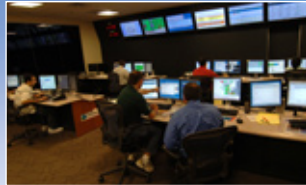


Intelsat Network Operations

Intelsat Network Operations provides customers a superior level of service and reliability. They are equipped with 10 gigabit redundant network linking all sites and teleports in the U.S.



Carrier Management Center (CMC): provides 24x7, world-class, real-time operational and customer support for services on our fleet of satellites, including carrier access, carrier measurement and monitoring, fault detection and resolution, and payload reconfigurations.

Services Managed: Satellite Carriers & Leases, International Video access and International Space-only video monitoring.

Contact Information: Phone: +1 404-381-2600
+1 800-321-3959
Fax: +1 404-381-2426
Email: cmcops@intelsat.com

Data Operations Center (DOC): provides 24x7 world-class customer support of GXS, Broadband and managed network services including real-time network monitoring and alarming, circuit optimization, and proactive resolution of network issues.

Services Managed: Managed services, Broadband, TDMA & DAMA.

Contact Information: Phone: +1 404-381-2828
Fax: +1 404-381-2596
Email: doc@intelsat.com

Video Operations Center (VOC): provides 24x7 end-to-end video solutions for all customers around the world, and video monitoring services with high standards set on customer service, care, and technical support.

Services Managed: Video provisioning, monitoring, and booking.

Contact information: Phone: +1 404-381-2400
+1 800-242-2422
Fax: +1 404-381-2095
Email: voc@intelsat.com

Global Scheduling Center (GSC): provides best-in-class video booking services to a global customer base, using state-of-the-art applications and the world's most comprehensive occasional-use transmission network consisting of satellite, earth station and fiber resources.

Service Managed: Video booking

Contact Information: Phone: +1 404-381-2340
+1 888-442-4887
Fax: +1 404-381-2335
Email: bookings@intelsat.com

Rapid Access Center (RAC): provides 24x7 support including rapid carrier access, carrier measurement and monitoring of Satellite News Gathering (SNG) and Occasional Use services to customers using the Intelsat Galaxy fleet and operating in North America.

Services Managed: Satellite News Gathering, Domestic Video access, Domestic Space-only video monitoring.

Contact Information: Phone: +1 404-381-2600 (Option 1)
+1 800-321-3959 (Option 1)
Fax: +1 404-381-2536
Email: racops@intelsat.com

Mountainside Media Center (MMC): provides 24x7 monitoring solutions, Level 1 troubleshooting and escalation processes for North American customers with a high regard for customer service and redundant content availability.

Services Managed: Domestic Space-only video monitoring.

Contact Information: Phone: +1 240-527-6550
+1 800-303-6564
Fax: +1 240-420-8991
Email: mmc@intelsat.com

Teleports

USA East Coast

Ellenwood, Georgia

- Situated on 42 acres
- Facilities include 40,000 sq. ft. of technical and office space



Clarksburg, Maryland

- Situated on 35 acres
- Facilities include 25,400 sq. ft. of technical and office space



Mountainside – Hagerstown, Maryland

- Situated on 55 acres
- Facilities include 40,000 sq. ft. of technical and office space



USA Midwest

Castle Rock, Colorado

- Situated on 10 acres adjacent to the Direct TV Broadcast Center
- Facilities include 12,000 sq. ft. of technical and office space



Hawaii

Paumalu, Hawaii

- Situated on 229 acres
- Facilities include 34,000 sq. ft. of technical and office space



www.intelsat.com

USA West Coast

Fillmore, California

- Situated on 750 acres
- 2 buildings totaling 16,300 sq. ft.



Napa, California

- Situated on 27.5 acres
- Facilities include 5 buildings totaling 37,000 sq. ft.



Riverside, California

- Situated on 50 acres
- Facilities include 10,000 sq. ft. of technical and office space



Europe

Fuchsstadt, Germany

- Situated on 25.6 acres
- Facilities include 70,000 sq. ft. of technical and office space



Bringing the World Closer, by Far

Intelsat has empowered customers to navigate the world of global communications for over 40 years. Intelsat is the leading provider of fixed satellite services (FSS) worldwide.

